

Alumi® **WINDOW AND DOOR WARRANTY**

IMPORTANT NOTICE: Read this entire Alumiro Warranty before purchasing or installing this product. By installing or using this product you are acknowledging that this warranty is part of the terms of sale.

All Alumiro products are manufactured to Alumiro standard manufacturing tolerances. All our products are tested by Canadian Standards Association (CSA) and comply with American Architectural Manufacturers Association (AAMA) standards.

WINDOWS AND DOORS

This warranty applies only to Alumiro windows, swinging, sliding or bi-fold doors and window wall or curtain wall systems. Alumiro makes the following exclusive express warranties for Alumiro products installed within the United States and Canada, subject to the stated conditions and limitations.

Alumiro's transferable warranty applies only to window and doors that are installed by an Alumiro authorized installer.

This warranty takes effect on the date when the original warranty was registered. The warranty is transferable to a second owner only. To activate the warranty for a second owner, the Certificate of the transferable warranty must be registered and mailed to Alumiro.

WINDOWS AND DOORS

Please note: the above warranties commence from the date of original purchase from Alumiro. All single family residential, multi-residential and/or commercial applications have a 2 year limited warranty on all items from the date of original purchase from Alumiro that will cover replacement parts and labour.

1. WINDOW AND DOOR FRAMES AND SASHES – NON-PRORATED LIFETIME WARRANTY

Alumiro warrants all aluminum window and door frames and sashes against such defects in material and workmanship that might result in blistering, peeling, flaking, corroding or fading in excess of generally accepted industry standards for the time period stated.

2. POWDER COATED COLOURS– FIFTEEN YEAR LIMITED WARRANTY EXTERIOR AND TWENTY YEAR LIMITED WARRANTY INTERIOR

Alumiro warrants all aluminum powder coated window and door frames and sashes against such defects in material and workmanship that might result in blistering, peeling, flaking, corroding or delamination for the time period stated. The fifteen year powder coated warranty pertains to the exterior surface and the warranty does not cover variations in colour due to normal weathering, exposure to ultraviolet rays, extreme weather, atmospheric conditions or any other conditions beyond Alumiro's control. The interior colour has a limited warranty the covers twenty years.

3. WINDOW AND DOOR HARDWARE – TEN YEAR LIMITED WARRANTY

Alumiro warrants the hardware against defects for the period stated of the product excluding abuse of hardware.

4. NON-DECORATIVE INSULATED GLASS – FIFTEEN YEAR LIMITED WARRANTY

Alumiro warrants that an insulated glass sealed unit with warm edge spaces are covered for the period stated against failure of the sealed unit. A sealed unit failure is defined as a loss of the seal

between the glass and warm edge spacer resulting in moisture or dust infiltrating the air space between the opposing glass surfaces. Under no circumstances is broken or cracked glass covered under warranty.

GLASS

According to the Canadian Glazing Standards Board (CGSB) for glazing quality glass, defects such as minute bubbles, eyes, crystals and/or scratches are normal and inherent to any manufactured glass product. Alumiro warrants that the glass utilized in its window and door products has been manufactured in accordance with the Canadian Glazing Standards Board for glazing quality.

If Alumiro is given notice of a defect occurring within the time-frames listed above, Alumiro shall, at its sole discretion:

- Repair or replace the defective item (with cost of labour included only within two (2) years of the date of purchase)

OR

- **Refund the original purchase price.**

EXCLUSIONS FROM WARRANTY

COVERS ALL WINDOWS, DOORS AND WINDOW WALLS

Damages from the following are excluded from coverage under these warranties.

Product failure, loss or damage due to:

Products that have not been paid for in full.

If an installer knowingly installs and/or reports a product with visible defect(s) after goods have been picked up or delivered and signed off, with such defects, but not limited to scratches, dents, cracks and/or damaged components without notifying Alumiro prior to installation.

- Products subjected to conditions or use outside their design limitations
- All windows and doors that are manufactured outside Alumiro's published minimum and maximum sizes.
- Windows and doors ordered other than to Alumiro's specifications.
- Any window or door which has been repaired or modified by any person other than a factory-trained Service Technician or authorized Alumiro representative.
- Abuse of hardware
- Normal wear from product usage or age, including normal wear and tear of weather-stripping
- Normal wear, fading or discolouration of finish from product usage, age or exposure to direct sunlight.
- Improper storage, handling, installation, finishing, use, modification, accident, misuse, abuse, alterations, improper handling, operation or cleaning
- Storage of windows or doors outside
- Structural settlement, movement or vibration
- Improperly installed security systems
- Products with modifications that are not approved by Alumiro
- Finishing or modifying the structure containing repaired or replaced product.
- The purchase, damage, repair or replacement of non-Alumiro products
- Application of after-market window films to glass surfaces
- Accidents, including accidental glass breakage or cracking, not the fault of Alumiro, which results in seal failure
- Damage and/or discolouration, not the fault of Alumiro, to blinds or shades sealed between glass

associated with wear and tear through product use, sun exposure, abuse or age

- Damage caused by high humidity (condensation, frost and mould).
- Damage caused by inappropriate finishes, solvents, brick-wash, or cleaning chemicals.
- Mechanical abrasion to finishes.
- Non-factory-applied finishes, applied sealants or caulking. Finishes applied by your local dealer/contractor are not covered by this warranty.
- All warranties are void if a storm door is installed over the door due causing excessive heat
- Products or finishes exposed to excessive localized heat, high-moisture environments (including pools, hot tubs and greenhouses) or water leakage.
- Condensation on glass which may occur as a natural result of humidity within the house or building area.
- Please refer to *nrcan.gc.ca* for condensation prevention tips.
- Acts of God or nature
- Acid rain or other corrosive elements.
- Salt spray, including exposure to coastal weather conditions

Minor imperfections in the product.

Minor imperfections in glass that do not affect the product's structural integrity or significantly obscure vision (including textures, swirls and air bubbles in decorative glass). The imperfection must be visible from a distance of no less than six (6') feet from the surface, as per industry standards.

- Minor variations in glass colour.
- Minor imperfections in the panel and/or frame colour.

Installation inconsistent with Recognized industry standards.

Damage resulting in whole or in part from installation inconsistent with Alumiro's recognized industry Installation procedures.

- Altered or reinstalled products.
- Products used in non-vertical glazing applications.

NFRC Standards.

Alumiro products labeled with the National Fenestration Rating Council (NFRC) Energy Performance label are tested in accordance with NFRC standards. NFRC ratings are based on a combination of computer simulations and physical testing of product samples. For details on NFRC energy performance ratings, go to www.NFRC.org.

This Limited Warranty is not a statement of the useful life of any Alumiro products.

Entire Agreement.

With the exception of a written statement signed by an authorized Alumiro representative, this Limited Warranty and all the terms contained herein constitutes the entire agreement between Alumiro/Seller and Buyer/User. This Limited Warranty, including all Limitations of Liability contained herein, is made a part of any such written agreement, unless expressly excluded therein. By purchasing or using the product covered by this Limited Warranty, Buyer and User agree that they are not relying on any oral statements made by anyone that are in any way contrary to this Limited Warranty.

No Amendment Except in Writing.

Alumiro and Seller offer this product, and Buyer and User accept it, subject to the foregoing Limited Warranty, which may be modified only by written agreement signed by a duly authorized representative of Alumiro.

CLAIMS UNDER THESE WARRANTIES

Prompt Notice of Claim.

Within the warranty period, Buyer or User shall notify Alumiro immediately, and in no case more than two (2) years after any defect or other basis of a claim covered by these Limited Warranties is discovered or should have been discovered. Any claims otherwise covered by the foregoing warranties, but for which Alumiro did not receive notice within two (2) years from the time the problem first became known, shall be barred.

Alumiro's obligation is limited to repairing or replacing a product it deems to be defective. Alumiro shall have a reasonable time to remedy any defect and the owner will provide reasonable assistance. No compensation will be provided for loss of time, inconvenience, commercial loss, or special consequential or other damages. If an identical replacement part is not available, Alumiro may use parts of comparable or greater quality.